

Access Statement – Ravenglass

Your Point of Contact

- For bookings please call 02476 475 426
- For site queries please contact 01229 717 250
- Site Page www.campingandcaravanningclub.co.uk/ravenglass

Your Arrival on Site

- Train station 500 m from site
- There are signs on the A595, one large site sign on left on coming down the hill into Ravenglass
- Wooden entry and exit barriers. Five bar wooden gates locked between 11pm and 7am
- Overnight parking is available just near the main site gate
- Loose gravel around site entrance
- The visitors parking doubles as the overnight which is next to the main gate
- New arrivals should pull up to reception. The surface is gravel and is uneven
- There is no handrail attached to the reception wall
- One step up onto the decking to the reception

Your Check in

- The reception is clearly signed for arrivals
- Opening hours 9am-11am then 1pm-6pm
- There is a white telephone located by the reception door which will be answered by a duty team member
- Uneven gravel entrance
- Lip on the door
- Good clear floor space in reception
- No low level reception counter, but clipboards are available

Your Pitch

- Cars can be parked next to most pitches on site
- Four pitches close to the accessible room
- Loose gravel hardstand pitches
- Many level hardstanding and grass pitches are close to the site road

Your Facilities

- There is a clear, gravel then paved path leading to the facilities
- There is a gentle slope leading to the blocks
- There are entrance thresholds to the ladies and gents, family and accessible room
- There are no semi-ambulant cubicle in the men's or ladies
- All sinks have Lever taps throughout
- There are wooden seats in all showers
- The showers are operated by a dial in men's and ladies and a dial in the family room
- The showers have a step down
- The facility block has low level, wall mounted lights and a skylight

Your Accessible Facilities

- There is a uneven gravel then paving leading to the accessible facility
- There are no handrails leading to the facilities
- There is threshold step access in to the accessible facility
- There are handrails next to the toilet
- There is a regular size flush handle
- There is transfer space to the left of the toilet
- The wash basin can be reached from the toilet
- The washbasin has a normal lever top tap
- There is no hand dryer located in the room
- There is a low level mirror above the sink that does not extend to full height
- The shower has a number of white handrails
- The shower is dial operated
- The shower is open access, not a cubicle
- The shower head is height adjustable
- The floor is nonslip
- There is no hair dryer
- There is an emergency cord next to the toilet and can be reached from the floor
- The emergency alarm cannot be heard by staff in their units or reception
- The accessible room can be accessed without a key

Your Laundry and Food Preparation Areas

- The laundry and food preparation areas both have a threshold step access
- The approach path is gravel then paving
- The taps are screw top
- The washing machine is front loading and can be reached from the floor
- The tumble dryer is front loading and can be reached from the floor
- There is a wall mounted iron
- There is a freestanding iron
- There are indoor washing up facilities available
- All washing up sinks have screw top taps
- There is an outdoor drying area with one rota dryer
- There is four sinks in the indoor washing up area

Your Recreational Areas

- There is no indoor recreation area
- There is no outdoor children's play area on site but 100m away off site
- This is accessible along a tarmac road then a footpath made up of soil and small gravel
- There is a single bench overlooking the play area
- The play area has tarmac paths and rubber play areas
- This entire area is fenced in

Waste, Fire and Evacuation

- There is a small step near the refuse area
- There is a waist high fence to one side of the bin compound
- All bins on site are full height industrial 1100L units. 1.2m high
- There is a fire triangle located at all water points which has unrestricted accessed over grass
- The firefighting equipment is accessed over grass
- The assembly points are located in the main car park which is loose gravel and the other is in the far camping field which is grass
- Campers are briefed about the assembly point on arrival. There are clear signs

Miscellaneous Information

- There is one drainage gully across the road with a raised edge along the main site exit road
- At night there is low level lighting on the outside of all blocks and the rest of the site is dimly lit by hook-up bollards
- The main reception car park can hold at least two cars
- The overnight carpark can hold at least two cars
- There are a small number of benches at the site entrance

Ready Camp

- There is one car parking space next to each unit. Other cars must be parked in the visitors car park
- There are gravel paths to each Ready camp
- Two units on site have a single step up
- Further information can be found at www.readycamp.co.uk

Camping Pods

- There is a grass path leading to all camping pods
- Each pod has a single step up