Access Statement – Keswick

Your Point of Contact

- For bookings please call 02476 475 426
- For site queries please contact 01768 772 392
- Site Page <u>www.campingandcaravanningclub.co.uk/keswick</u>

Your Arrival on Site

- There is a bus stop 300m from site
- o Site is well signed on the approach with Keswick C&C club signs
- There are 2 entry barriers and 1 exit, locked between 11pm and 7am
- Key pad on entry and on exit opens automatically
- Approach surface is tarmac
- When barriers are locked there is a small 7 car carpark just outside the barriers with pedestrian access
- Arrival surface is level tarmac, stop sign & painted Line clear to see
- There is no designated accessible parking
- Access to reception is via a steep walkway or steps, there are handrails on steps
- o 9 steps lead to reception, but can walk around via ramp

Your Check in

- The reception is clearly signed
- Opening hours are 9.00am to 10.30am then 1pm till 6pm
- For out of hours intercom system is in place or mobile telephone. Details can be found on reception
- Access to reception is via a ramp or by the steps
- o Small threshold into reception
- The floor space is free from clutter

<u>Your Pitch</u>

- \circ $\;$ Campers can park on their pitch or at the left hand side grass, weather permitting
- o Hardstanding pitches are available close to an accessible facility
- \circ $\;$ Hardstanding pitches are gravel, approx. 20mm $\;$
- o There are level pitches that are close to facility blocks

Your Facilities

- There is a clear well maintained path leading to the facility block
- There are no steps
- There is a ramp leading to the facility block
- There is one step leading in
- There are no semi-ambulant cubicles
- Taps are push button
- There are seats in the showers
- Showers are push button
- Showers do not have steps
- The facility block is lit at night

Your Accessible Facilities

- There is flat level access leading to the accessible facility
- There are no handrails leading to the facility
- No steps leading into the facility
- The toilet has handrails
- The toilet has a larger flush handle
- There is transfer space both sides of the toilet
- The washbasin cannot be reached from the toilet
- Taps are push button
- o There is a hand dryer
- There is a full length mirror
- The shower has handrails
- The shower is push button operated
- The shower is open access
- The shower head is height adjustable
- The floor is non-slip
- o There is a hair dryer
- There is an emergency chord that can be reached from the floor
- The alarm can be heard from the staff pitches and reception

Your Laundry and Food Preparation Areas

- o These areas have good level access
- Surface leading to these area is tarmac
- Taps are push button
- Washing machine is front loading
- All washing machines can be loaded from the floor
- Floor level tumble dryers are front loading
- There is a wall mounted iron
- There is one wall mounted ironing board, one free standing
- There are indoor washing up facilities. Taps are push button
- There is an outdoor drying area

Your Recreational Areas

- There is no indoor recreation area
- There is an outdoor children's play area
- Flat, level access over grass
- There is seating available near the play area
- Play area surface is rubber
- o There is a slight raised edge surrounding the area

Waste, Fire and Evacuation

- o There is flat, level access leading to the refuse area
- The path is tarmac
- There is a step up into the area
- There are no handrails
- Waste containers are 1.1m high
- There are fire triangles on site
- There is unrestricted access to firefighting equipment
- Fire assembly points are in the carpark, and on the beach
- Surfaces are tarmac leading to gravel, and grass/tarmac leading to sand

Miscellaneous Information

- There are speedbumps on site
- Bollard lights on site, street lights in entrance
- o Reception and overnight carpark will hold seven cars

Camping Pods

- There are three steps leading to the pods
- The surface surrounding the pods is gravel
- Path leading to the pods is tarmac